

CLAIM AMENDMENTS

22. (Currently Amended) A system for generating tasks to be performed in an insurance organization, the system comprising:

an insurance transaction database for storing information related to an insurance transaction, the insurance transaction database comprising a claim folder containing the information related to the insurance transaction decomposed into a plurality of levels from the group comprising a policy level, a claim level, a participant level and a line level, wherein the plurality of levels reflects a policy, the information related to the insurance transaction, claimants and an insured person in a structured format;

a task library database for storing rules for determining tasks to be completed upon an occurrence of an event;

a client component in communication with the insurance transaction database configured for providing information relating to the insurance transaction, said client component enabling access by an assigned claim handler to a plurality of tasks that achieve an insurance related goal upon completion; and

a server component in communication with the client component, the transaction database and the task library database, the server component including an event processor, a task engine and a task assistant;

wherein the event processor is triggered by application events associated with a change in the information, and sends an event trigger to the task engine; wherein in response to the event trigger, the task engine identifies rules in the task library database associated with the event and applies the information to the identified rules to determine the tasks to be completed, and populates on a task assistant the determined tasks to be completed, wherein the task assistant transmits the determined tasks to the client component.

23. (Previously Added) The system of Claim 22, further comprising a task library administrator interface for adding or editing rules and tasks in the task library.

transmitting the determined task to a task assistant accessible by an assigned claim handler, wherein said client component displays the determined task;
allowing an authorized user to edit and perform the determined task and to update the information related to the insurance transaction in accordance with the determined task;
storing the updated information related to the insurance transaction; and
generating a historical record of the completed task.

37. (Previously Added) The method of Claim 36, wherein the characteristics are regulatory compliance requirements, account servicing commitments and best practices for handling all types of claims.

Please cancel claim 38.

39. (Currently Amended) The method of Claim ~~38~~ 36, wherein the information related to the insurance transaction is a claim under an insurance policy.

40. (Previously Added) The method of Claim 39, wherein the policy level further comprises information related to a covered automobile for automobile claims.

41. (Previously Added) The method of Claim 39, wherein the policy level further comprises information related to covered property for property claims.

42. (Previously Added) The method of Claim 39, wherein the policy level further comprises information related to covered yacht for marine claims.

43. (Currently Amended) The method of Claim ~~38~~ 36, wherein the claim level further comprises information from the group comprising facts of loss, events and liability.

44. (Currently Amended) The method of Claim ~~38~~ 36, wherein the participant level further comprises contact information.

45. (Previously Added) The method of Claim 44, wherein the participant level further comprises additional sections for claimants.

46. (Previously Added) The method of claim 45, wherein the additional sections are shown to display, events, injury and disability management.

47. (Currently Amended) The method of Claim ~~38~~ 36, wherein the line level includes information related to details and damaged vehicle for automobile claims.

48. (Currently Amended) The method of Claim ~~38~~ 36, wherein the line level further comprises information related to damaged property for property claims.

49. (Currently Amended) The method of Claim ~~38~~ 36, wherein the line level further comprises information related to damaged yacht for marine claims.

50. (Currently Amended) The method of Claim ~~38~~ 36, wherein the line level further comprises information related to events, damages and negotiation.

51. (Previously Added) The method of Claim 36, further comprising a task library administrator interface for adding or editing the rules and tasks in the task library.